

Why do you need a Service Plan?

- ▶ **Increase energy efficiency.**
Cooling and heating your home uses more energy than any other system in the home. By using a few inexpensive energy-efficient measures, we can help you reduce your energy bills by 5% to 25%.
- ▶ **Help prevent mechanical failure.**
Regular maintenance allows us to catch the little things before they cause larger problems. This will not only save you money, but allow us to give you an accurate expectation on the remaining life of the system.
- ▶ **Improve comfort conditions.**
Seasonal tune-ups allow us to ensure your heating and cooling system is running properly before extreme temperatures hit.

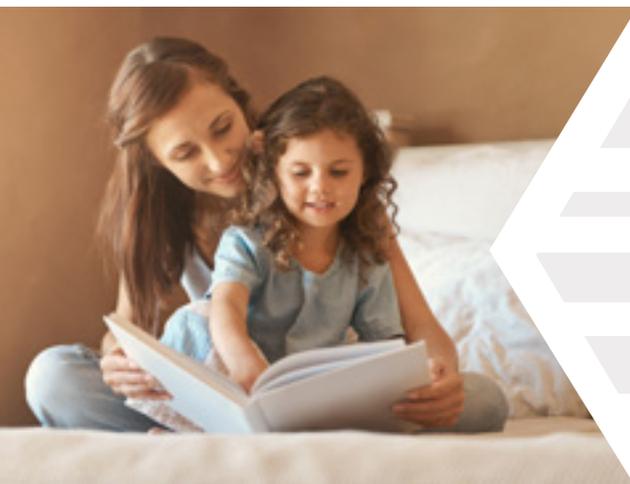
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TEMPSTAR
Heating and Cooling Products



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Service Plans

Basic
\$140
per year

First system only.
 Add \$70 for each additional system.

Premium
\$300
per year

First system only.
 Add \$99 for each additional system.

OR

Flexible Payment Options

- 1 payment of \$245
15% discount
- 2 payments of \$135
10% discount
- 3 payments of \$100
full price

What's included in a Service Plan?

Basic

- ▶ Two tune-ups per year (Spring & Fall)

Premium

- ▶ Two tune-ups per year (spring & fall)
- ▶ Indoor Air Quality Test (spring & fall)
- ▶ Cleanair Odor Neutralizer
- ▶ \$20 loyalty rewards (accrues w/ yearly renewal, no cash value)
- ▶ Priority Service
- ▶ Thermostat Calibrated as needed
- ▶ Includes basic filter replacement (2)

Your Service Plan includes two tune-ups per year.

SPRING Tune-Up includes:

- ▶ Replace Filters (supplied by customer)
- ▶ Blow Out Condensate Drain
- ▶ Wash condenser coil
- ▶ Check Freon Level and fill as needed
- ▶ Visually Inspect for Refrigerant Leaks
- ▶ Inspect Electrical Disconnect for proper operation
- ▶ Tighten Electrical Connections
- ▶ Measure and record Volts/AMPS on Motors
- ▶ Check Thermostat Operation
- ▶ Inspect Safety Controls (If applicable)
- ▶ Inspect and replace belts as needed
- ▶ Evaporator coil will be inspected and cleaned as necessary
- ▶ Blower wheels will be inspected and cleaned as necessary
- ▶ Capacitors will be tested

FALL Tune-Up includes:

- ▶ Replace Filters (supplied by customer)
- ▶ Inspect Adjust Ignition and Burner Assembly (Gas)
- ▶ Inspect Heat Exchanger (Gas)
- ▶ Sequence Electric Heat, Check AMP Draw (Electric)
- ▶ Inspect and Adjust Indoor Blower Components
- ▶ Tighten Electrical Connections
- ▶ Check Thermostat Operation
- ▶ Inspect and replace belts as needed
- ▶ Blower wheel will be inspected and cleaned as necessary
- ▶ Flue pipe will be inspected